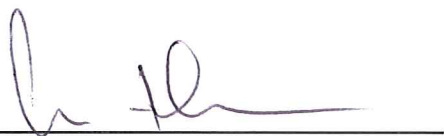
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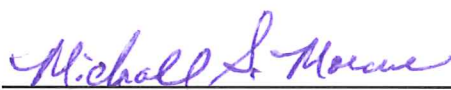
3.2 QUALITY POLICY STATEMENT

IT IS THE POLICY OF EUROPOWER TO PROVIDE PRODUCTS THAT MEET OR EXCEED OUR CUSTOMERS' EXPECTATIONS OF QUALITY AND SERVICE. TO ACHIEVE THIS GOAL, WE ARE COMMITTED TO THE FOLLOWING TOTAL QUALITY PRINCIPLES:

- QUALITY IS AN ATTITUDE OF EXCELLENCE THAT STRIVES FOR ERROR- FREE PERFORMANCE AND CONTINUAL PROCESS IMPROVEMENTS.
- QUALITY IS THE CONSISTENT, ON-TIME DELIVERY OF ALL PRODUCTS.
- QUALITY IS ATTAINED BY SKILLED AND DEDICATED EMPLOYEES, SUPPORTED BY CONTINUING EDUCATION AND TRAINING, A POSITIVE WORK ENVIRONMENT, CONTROLLED PROCESSES AND PROPER EQUIPMENT.
- QUALITY IS DIRECTLY RELATED TO THE VALUE AND PERFORMANCE OF EUROPOWER'S SUPPLIERS, SUPPORTED THROUGH PARTNERSHIPS OF CONTINUOUS IMPROVEMENT.



Mike Flora
PRESIDENT
EP CLEVELAND INC.



Mike Moran
QMR
EP CLEVELAND INC.

PLACEMENT IN PLEX CONSTITUTES SIGNED APPROVAL